

ABN AMRO — Refurbishment Program

Brasil

Client

ABN AMRO Bank (Banco Real)

Value

US\$20,000,000

Completion

Ongoing

Assignment

Project Management



ABN AMRO Bank, headquartered in São Paulo, purchased numerous Brazilian banks including Banco Real and Bandepe. The Bank, which is spread over six regions throughout Brazil, is comprised of high street retail banking, industry office and plant branches, and ATM electronic outlets, such as "hole-in-the-wall" retailing.

The Bank introduced a re-badge and refurbishment program to integrate the banks and standardize the look and operation.

ABN AMRO awarded Bovis Lend Lease the two largest regions covering São Paulo and three southern states.

Bovis Lend Lease is retrofitting retail bank branches, ATM outlets and offices varying in size from 20m² for ATM locations up to 600m² for offices; the average retail branch is approximately 300m².

Program highlights:

- Fast track schedule, re-badge/renovation work on over 350 points of sale,
- Infrastructure rollout on over 360 branches, performed at a pace of 50 sites per week and coordinated with ITAUTEC (servers/cabling supplier),
- Viability studies for new points of sale,
- Layout/retrofit on 30 locations,
- New ATM masks/expansion on over 460 sites,
- Development/implementation of procedures manual.

